



How to clean and disinfect Ascom mobile devices



Unlike consumer-grade mobile handsets, Ascom mobile devices are purpose-built for healthcare, manufacturing, enterprise, retail and other high-performance work environments.

Our handsets are tested with different cleaning and disinfection products and, below, is a list of approved solutions that will not harm the devices, while adhering to stringent cleaning protocols.



Cleaning instructions

- 1.** Before cleaning the device, your hands should be cleaned.
- 2.** You may use liquid disinfection solutions or cleaning wipes.

Avoid cleaning and disinfection solutions containing skin moisturizing or corrosive components.

- 3.** Before disinfection, pre-clean the device to remove dirt with a cloth moistened with a mild soap solution.

See next pages for cleaning instructions

Cleaning with liquid disinfection solution

Apply the liquid disinfection solution carefully, using a non-abrasive cloth.

The following liquid disinfection solutions can be used:

LIQUID DISINFECTION SOLUTION	Ascom 914D/914T	Ascom a51/a71	Ascom d41	Ascom d43	Ascom d62/162	Ascom d63/163	Ascom d81	Ascom Myco 1/2	Ascom Myco 3
Ethanol 85% *Sporadic disinfection	X	X	X	X	X	X	X	X	X
Ethanol 85% **Daily disinfections	X	X			X	X	X	X	X
Virkon S 1% **Daily disinfections	X	X	X	X	X	X	X	X	X
Actichlor Plus 0,1% Chlorine **Daily disinfections						X	X	X	X
Aseptix (H ₂ O ₂) **Daily disinfections			X	X	X	X	X	X	X
Chlorhexidin 0.5 mg/ml *Sporadic disinfection		X	X	X	X	X	X	X	X
Chlorhexidin 0.5 mg/ml **Daily disinfections						X			X
Isopropyl/Isopropanol 85% **Daily disinfections	X	X				X		X	X
DAX Ytdesinfektion Plus (Isopropanol 30-45%)	X	X				X		X	X
Sodium Hypochlorite (5%) **Daily disinfections		X							
Hypochloric acid (3%) * Sporadic disinfection		X							

*Sporadic disinfection: one disinfection per week

**Daily disinfection: up to 5 disinfections per day

Cleaning with wipes

Apply the disinfection solution carefully, using the presoaked wipes inside the cleaning canister. Extensive rubbing during cleaning/disinfection might cause surface damage to the device. The following cleaning wipes can be used:

CLEANING WIPE	Ascom d41	Ascom d43	Ascom d62/i62	Ascom d63/i63	Ascom d81	Ascom Myco 1/2	Ascom Myco 3
PDI Super Sani-Cloth (Purple)				X		X	
PDI Sani-Cloth Plus (Red)			X	X		X	
PDI Sani-Cloth Bleach (Orange)			X	X		X	X
PDI Sani-Cloth HB (Green/blueish)			X	X		X	
PDI Sani-Cloth AF3 (Gray)			X	X		X	X
PDI Sani-Cloth AF (White)			X	X		X	
Certol Prospray			X	X		X	
Clorox Hydrogen Peroxide (Green)				X		X	
Clorox Disinfecting Wipes			X	X		X	X
CaviWipes and CaviWipes XL			X	X		X	X
Cal Tech Dispatch (With bleach)			X	X		X	
Tuffie5 Universal Sanitising Wipes						X	X
Clinell Universal wipes						X	X
ECOLAB Incidin OxyWipe-S (replaces Aseptix H ₂ O ₂)							X
Hartmann, BacilloI AF							X
Hartmann, BacilloI 30						X	X

Cleaning frequency

Clean the device in accordance with local procedures.

Ascom Holding AG
 Zugerstrasse 32
 CH-6340 Baar
 Switzerland
 info@ascom.com
 Phone: +41 41 544 78 00
 ascom.com

The final result will depend on every user's own procedures, for which Ascom cannot take responsibility. Even though the device is resistant against the solutions listed on page 2 and 3, it may absorb substances from e.g. cosmetics or food during use. These substances can have a surface-softening effect on the device that will make it more sensitive to abrasion.